



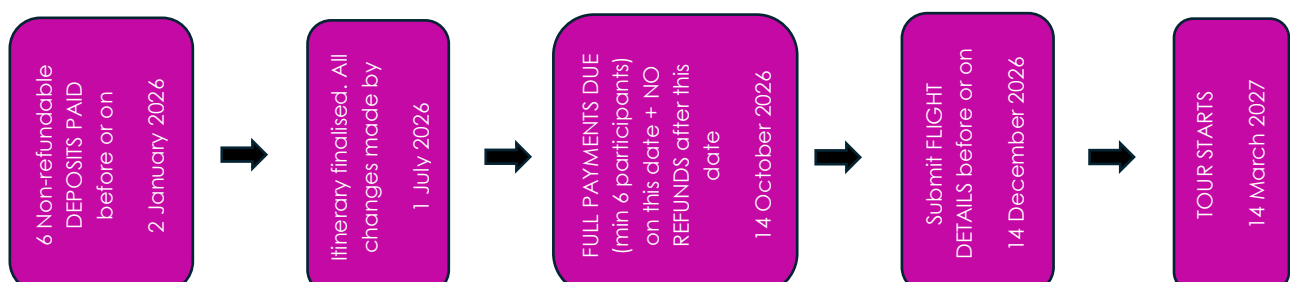
Booking Conditions Private Tour - Trinh Abrell

Your contract is with ZEBRA ADVENTURES Limited. This document outlines the terms and conditions that apply when you book a holiday with us. You must read these conditions together with the holiday information provided because they define our obligations to you and also impose some important commitments on you. If any part of these booking conditions is found by any court or administrative body of competent jurisdiction to be invalid or unenforceable, such invalidity will not affect the other provisions which shall remain in full force and effect.

As Tour Operator, ZEBRA ADVENTURES is responsible for curating an unforgettable and insured tour, bringing experience, expertise, knowledge of the cultural aspects of South Africa and its people, a phenomenal itinerary, Financial Failure Insurance (FFI), and we guarantee a personal service to every client that books with us to create a trip of a lifetime. ZEBRA ADVENTURES utilises a secure online booking system for all bookings, payments, and refunds. All fees payable in Pound Sterling (£) only.

SUMMARY

- To secure your private tour, a minimum of six (6) participants must book and pay a non-refundable deposit of £1,200 (GBP) per person before 2 January 2026.
- Full payment for the tour, covering all participants (minimum of six), must be received on or before 14 October 2026. For any cancellations after 14 October 2026, there will be NO REFUND.
- If a participant who has paid in full cancels before 14 October 2026, the non-refundable deposit will be retained as a cancellation penalty. The remaining balance will be refunded, minus a 3.7% administrative fee. It is the responsibility of Trinh Abrell's group to find a replacement for any cancelled spaces before 14 October 2026 in order to maintain the minimum of six (6) participants. If no replacement is secured by that date, the cost per person for the remaining participants will increase to cover the cancelled space.
- If six bookings have already been paid in full, there is no obligation to fill a fully paid booking that is cancelled after 14 October 2026.



1. **Tour Dates – To be confirmed based on the choice of itinerary**

14 – 24 March 2027

2. **Tour Asking Price**

£6,050 (Pound Sterling). Per person sharing.

£321 for one single supplement, based on 3 couples sharing.

3. **Deposit**

A non-refundable £1,200 (Pound Sterling) deposit at booking.

A non-refundable deposit can be carried over to another person by notifying ZEBRA ADVENTURES in writing and accepted once confirmed by ZEBRA ADVENTURES.

4. **Full Payment**

Full Payment of £6,050 (Pound Sterling) is due before or on 14 October 2026.

5. **Cancellations**

5.1 The tour is secured once all six (6) required participants have paid their deposits before 2 January 2026. If a cancellation occurs after 2 January 2026, the responsibility rests with Trinh Abrell's group to:

5.1.1 secure a replacement for any cancelled spaces before 14 October 2026, in order to maintain the minimum of six (6) participants required for the tour to proceed, or

5.1.2 the per-person cost for the remaining participants will increase to compensate for the cancelled space(s).

5.2 In the event that the group is unable to find a replacement and the remaining participants choose not to absorb the increased per-person cost, ZEBRA ADVENTURES will cancel the tour on 14 October 2026. In such cases, the non-refundable deposit of £1,200 will be retained as a cancellation penalty for all participants.

5.3 If your tour is cancelled due to unforeseen circumstances on our part, ZEBRA ADVENTURES will refund all payments made.

5.4 It is not required to fill a fully paid booking cancelled after 14 October 2026 IF 6 bookings were already paid for in full.

5.5 If a participant who has paid in full cancels before 14 October 2026, the £1,200 non-refundable deposit will be retained as a cancellation penalty. A refund of the remaining balance, minus a 3.7% administrative fee, will be issued. The responsibility to find a replacement for any cancelled space rests with Trinh Abrell's group.

5.6 For any cancellations after 14 October 2026, there will be NO REFUND.

5.7 **Force Majeure** - In such cases, we advise consulting your Travel Insurance. For cancellations due to Force Majeure after 14 January 2027, refunds (minus 3.5%) will only be issued if our suppliers provide a refund.

6. Bookings

ZEBRA ADVENTURES utilises a secure online booking system for all bookings, payments, and refunds. Bookings are only confirmed once payment is successfully completed. To increase the likelihood of successful bookings, clients are strongly advised to pre-arrange payment with their banks and notify them accordingly.

Please note that both US and UK banks tend to flag and block payments, particularly in the afternoon and evening, when larger amounts are involved. This precautionary measure could trigger a fraud alert, requiring you to contact your bank and confirm that the transaction is legitimate and related to travel. In such cases, you will need to call your bank, explain the nature of the payment, and request them to release the hold on your account. To minimize the risk of encountering these issues, it is advisable to make payments earlier in the day whenever feasible. Additionally, we recommend reaching out to your bank in advance to inform them about your upcoming travel-related transactions, ensuring a smoother booking process.

7. Travel Insurance

While travel insurance is not mandatory for our 2027 tours, we strongly recommend obtaining medical coverage for the duration of your stay in South Africa. Travel insurance that includes coverage for cancellation, curtailment, personal liability, illness, loss of luggage, and personal belongings is highly advised. Please ensure that your policy covers all activities listed in the itinerary. ZEBRA ADVENTURES does not arrange travel insurance; it is the sole responsibility of each traveller to organise their own coverage.

8. Flights

Flights usually open 12 months before your arrival date in South Africa. Once ZEBRA ADVENTURES receives your booking confirmation, you can expect to receive an email within 24 hours with airline suggestions. In the meantime, we would highly recommend you keep an eye on flight options and prices. February to April is peak season in Cape Town, and therefore prices will increase nearer the date, and availability may become limited. Please contact us if you need advice, we can refer you to our trusted travel agent; however, we do not get involved in the booking of flights, and ZEBRA ADVENTURES cannot be held responsible for any errors in the booking of your flights. ZEBRA ADVENTURES will not be responsible for any flight booking or cancellation of flights due to error, tour cancellation or any other event.

9. Tour Details

International flight details, medical form and all other required details are due before or on 14 December 2026. If your flight details, travel Insurance and your medical form are not received by ZEBRA ADVENTURES before or on 14 December 2026, ZEBRA ADVENTURES reserves the right to cancel your booking and the participant acknowledges that their spot on the tour will be forfeited, and full penalties will apply.

10. Fitness

Due to the nature of our itinerary, a moderate fitness level is required. We strongly encourage every person on tour to participate in all daily activities to enhance their group travel experience.

11. Medical Form

You will receive a basic medical form to complete roughly four months before your arrival in SA. If you have received any medical treatment or sustained any injuries within six months before you arrive in South Africa, we require a 'fit to fly' letter from your GP. This is to help you while in South Africa, as we do not want you to miss out on any of our exciting activities, and to keep up with a jam-packed itinerary.

12. Vaccinations

It is essential to contact your GP a minimum of six weeks before travelling to South Africa regarding vaccinations. Cape Town and the Garden Route are free from malaria and safe for travellers of all ages. The Travel Doctor is an interactive website providing specialist health information for travellers.

13. Photos & Videos

It's always a highlight to reflect on a special holiday once it's over, especially when looking back at all the wonderful photos and videos captured. To make sharing these memories easier, we offer a shared "WhatsApp Photo Group" where everyone can upload and enjoy each other's media. Guests are welcome to share these images on social media, and we kindly ask that you tag @zebadventures in your posts. You may not sell or otherwise use any of the images taken by ZEBRA ADVENTURES or our photographers and videographers or other guests for commercial purposes. If you would like to share any of the content or photos from ZEBRA ADVENTURES related to your tour, we kindly request that you tag us (@zebadventures) and credit us in the post. For all other usage of content and photos, please note copyright applies. When booking with ZEBRA ADVENTURES, you agree and acknowledge that your image and likeness may be used in future promotional material by ZEBRA ADVENTURES. We only select the best images where everyone looks great for our promotional material. However, if you would prefer not to appear in any photos or videos, please inform us ahead of time. Your comfort and preferences are our top priority.

14. Indemnity Form

At our orientation meeting, you will be asked to sign an Indemnity Form before the tour starts. This form is an agreement that all guests have read the Travellers Code of Conduct which, will be provided. To exercise judgement and care at all times to ensure their own safety and that of their fellow travellers.

15. What is next?

Within 24 hours of making your booking, you will receive an email titled "What's Next?" This email serves as your comprehensive guide for the next steps to take. It covers practical details like airline suggestions for your journey to South Africa, direct links to your account, information about pre-and post-accommodation if needed, gratuities and a real-time cost of living in Cape Town to aid in your planning and budgeting.

Additionally, a Medical Form ensures you're physically ready and able to join the group without any injuries, allowing you to keep up with the jam-packed itinerary, a Packing List to assist you in preparing for the journey, and lastly, a Questionnaire. We kindly request that everyone on the tour complete the questionnaire. The questions in the form help us get to know a bit more about the fantastic individuals joining us on this tour.

16. All our tours are protected - Financial Insolvency Insurance (FII) & peace of mind

ZEBRA ADVENTURES LTD is a company committed to customer satisfaction and consumer financial protection. We are therefore pleased to announce that, at no extra cost to you, and in accordance with the current Package Travel Regulations, all passengers booking with ZEBRA ADVENTURES LTD are fully insured for the initial deposit, and subsequently the balance of monies paid as detailed in your booking confirmation form. The policy will also include repatriation if required, arising from the cancellation or curtailment of your travel arrangements due to the insolvency of ZEBRA ADVENTURES LTD.

AVS (Atlas Voyage Secure) arranges for this policy to be issued by Evolution Insurance Company Limited which is registered in Gibraltar No. 88737 with a registered office at 5/5 Crutchett's Ramp, Gibraltar, GX11 1AA. Evolution Insurance Company Limited is authorised and regulated in Gibraltar by the Gibraltar Financial Services Commission and for its activities in the United Kingdom by the Financial Conduct Authority FRN 227649.

In the unlikely event of Insolvency of ZEBRA ADVENTURES LTD, please follow the procedures below:

To make a claim, the beneficiary must follow the instructions at www.evo-insurance.com/fiiclaims and set out in the policy terms and conditions. The beneficiary may contact the insurer as follows:

Post: Evo Insurance Claims, PO Box 1124, Portsmouth, PO1 9XY, United Kingdom

Email: fpclaims@cegagroup.com

Telephone: +44 (0)1243 975 394

Policy exclusions: This policy will not cover any monies paid back to you by your Travel Insurance or any losses which are recoverable under another insurance or bond (with the exception of Credit and Debit cards). This policy will also not cover any loss sustained by Passenger(s) booked on a flight-inclusive package sold and commencing within the United Kingdom.

Policy Holder: EVOLUTION INSURANCE COMPANY LIMITED

Company Registration number: 12924640

Certificate Number: EV2202UKF10155

****Policy Period covers bookings made within the dates specified regardless of the date of travel****

Date: 18 October 2025